

Utah Valley University

When Utah Valley State College became Utah Valley University, they changed more than their logo.



"In addition to the new web domain, new web site and e-mail addresses, we wanted to rebuild eDirectory – redesign the tree structure, even new hardware. We also knew we wanted to track user logins and user rights. We didn't have a good idea what was really going on with the different teams. Our help desk had too much authority. We really needed to be able to audit identity power and activity."

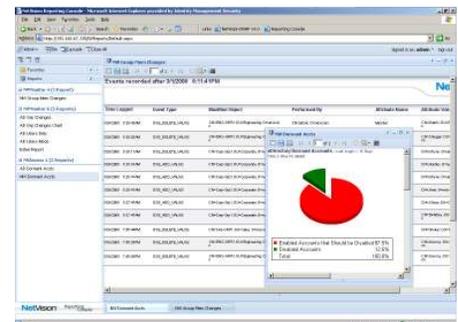
- UVU IT Staff

Utah Valley State College is now Utah Valley University (UVU). The IT Staff at UVU saw the school's metamorphosis as an opportunity to make some positive changes to their IT infrastructure. They redesigned and rebuilt their core network directory service (already running on Novell eDirectory™).

With the upgrades in design and infrastructure, they wanted to incorporate upgrades in their ability to audit and monitor the environment. UVU turned to NetVision and deployed NetVision's solutions for Novell Network and eDirectory environments.

NetVision Core Capabilities

- **Automated reports** that identify accounts, status, permissions, group memberships, and other relevant identity and access information.
- **Real-time monitoring** that evaluates policies, provides alerts, and captures previously unavailable information such as failed attempts, before and after values, or certain attribute changes.





"What do we like about NetVision? We like the details it gives us in tracking identity activity and the rights people have."

– UVU IT Staff

UVU implemented a number of NetVision policies that enable greater control and reduced risk within their environment. For example, they created an account lockout notification policy that sends an e-mail to the help desk when an account becomes locked-out. This enables help desk personnel to be proactive on account lock-outs and identify trends that might indicate a security risk.

NetVision also enabled UVU to create reports on password policies to ensure that IT policies are being enforced. And NetVision's real time monitoring capability enabled continuous analysis of activity within UVU's identity management solution tracking new account creations, account moves, and attributes changes. UVU also leverages NetVision to audit their account management software and manual administrative activity. All user account administrative activity is now easily accessible through a single interface.

"We don't have to spend time creating scripts. NetVision just logs the activity."

– UVU IT Staff

Quick ROI: NetVision was up and running on day one. Upon install, UVU quickly found a previously unknown issue. An application was repeatedly authenticating to eDirectory in millisecond intervals causing 30% utilization spikes in eDirectory and over-utilization on the tree. This was uncovered and stopped within minutes of install.

Challenge

- Unknown rights
- Inappropriate rights
- Ineffective auditing
- Inefficient reporting
- No record of user access
- No record of administrative changes

Solution

- Complete auditing and reporting of user rights
- Real-time monitoring of rights changes
- Real-time monitoring of user activity
- Full records based on from-the-source event data

Value

- Reduced risk / improved security
- Inappropriate rights have been revoked
- Effective, quick, and cost-effective audit response
- Efficient and flexible reporting

NetVision understands the challenges associated to identity reporting and monitoring. UVU leveraged NetVision's expertise and industry-leading solutions to gain an understanding of rights and identity power within their environment.

Founded in 1995, NetVision is a pioneer in identity & access monitoring and reporting. NetVision provides periodic assessment and real-time monitoring capabilities with superior event filtering and from-the-source data collection. NetVision is focused on providing relevant answers to critical identity & access questions across platforms on core network directories and file systems.



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